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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/553,926	10/20/2005	Daniel Michael Doulton	SV-VM View US 6148	
32383 MARK DAVID	7590 07/09/200 D FOX. ESO.	EXAMINER		
588 SUTTER S	-	NGUYEN, KHAI MINH		
SUITE 555 SAN FRANCIS	SCO, CA 94102	ART UNIT	PAPER NUMBER	
			2617	
			NOTIFICATION DATE	DELIVERY MODE
			07/09/2008	ELECTRONIC

# Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Notice of the Office communication was sent electronically on above-indicated "Notification Date" to the following e-mail address(es):

MARKFOX@YAHOO.COM

Office Action Summary		Application	on No.	Applicant(s)				
		10/553,92	6	DOULTON, DANIEL MICHAEL				
		Examiner		Art Unit				
		KHAI M. N	GUYEN	2617				
Period fo	The MAILING DATE of this communication a or Reply	appears on the	cover sheet with the c	orrespondence a	ddress			
WHIC - Exter after - If NC - Failu Any	ORTENED STATUTORY PERIOD FOR REF CHEVER IS LONGER, FROM THE MAILING asions of time may be available under the provisions of 37 CFR SIX (6) MONTHS from the mailing date of this communication. To period for reply is specified above, the maximum statutory perior to reply within the set or extended period for reply will, by state reply received by the Office later than three months after the material part of the provided patent term adjustment. See 37 CFR 1.704(b).	DATE OF TH 1.136(a). In no eve od will apply and wi tute, cause the appl	IIS COMMUNICATION ont, however, may a reply be tin Il expire SIX (6) MONTHS from ication to become ABANDONE	N. nely filed the mailing date of this of U.S.C. § 133).	·			
Status								
1)	Responsive to communication(s) filed on 10	) Anril 2008						
•	Responsive to communication(s) filed on <u>10 April 2008</u> .  This action is <b>FINAL</b> .  2b) This action is non-final.							
3)	<i>'</i> —			secution as to th	e merits is			
٥,١	Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under <i>Ex parte Quayle</i> , 1935 C.D. 11, 453 O.G. 213.							
Dispositi	on of Claims							
4)⊠	☑ Claim(s) <u>1-21</u> is/are pending in the application.							
,	4a) Of the above claim(s) is/are withdrawn from consideration.							
	Claim(s) is/are allowed.							
	Claim(s) is/are allowed.  Claim(s) <u>1-21</u> is/are rejected.							
· ·	Claim(s) is/are objected to.							
-	Claim(s) are subject to restriction and	d/or election re	equirement.					
Applicati	on Papers							
9)□	The specification is objected to by the Exami	iner						
•	The drawing(s) filed on is/are: a) ☐ a		objected to by the I	Examiner.				
٠٠/	Applicant may not request that any objection to the		-					
					FR 1.121(d).			
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).  11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.								
Priority ι	ınder 35 U.S.C. § 119							
<ul> <li>12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).</li> <li>a) All b) Some * c) None of:</li> <li>1. Certified copies of the priority documents have been received.</li> <li>2. Certified copies of the priority documents have been received in Application No</li> <li>3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).</li> <li>* See the attached detailed Office action for a list of the certified copies not received.</li> </ul>								
2) Notice (3) Inform	e of References Cited (PTO-892) e of Draftsperson's Patent Drawing Review (PTO-948) mation Disclosure Statement(s) (PTO/SB/08) r No(s)/Mail Date		4) Interview Summary Paper No(s)/Mail Da 5) Notice of Informal P 6) Other:	ate				

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#### **DETAILED ACTION**

## Response to Arguments

1. Applicant's arguments with respect to claims 1-21 have been considered but are moot in view of the new ground(s) of rejection.

## Claim Rejections - 35 USC § 103

- 2. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
  - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 3. Claims 1-2, 4-9, 11, and 13-21 are rejected under 35 U.S.C. 103(a) as being unpatentable over Gress et al. (U.S.Pub-20060128409) in view of Helferich (U.S.Pub-20050176451) and further in view of McLaughlin et al. (U.S.Pub-20060058049).

Regarding claim 1, Gress teaches a method of providing voicemail to a mobile telephone, in which a caller initiates a voice call to the mobile telephone, but that call is diverted to a voicemail server, with the caller then leaving a voice message on the voicemail server; the method comprising the steps of:

- (b) sending the audio file (not show) over a transcription system comprising a network of computers ([0012]-[0014]);
- (d) the <u>human</u> operator intelligently transcribing the <u>audio file</u> to generate a transcribed SMS or MMS text message ([0012]-[0014]);

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(e) the <u>human</u> operator (not specifically disclose) causing the transcribed SMS or MMS text message to be sent to the mobile telephone ([0012]-[0014]);

(f) sending the SMS or MMS text message to the mobile telephone ([0025]-[0027]).

Gress fails to specifically disclose (a) converting the voice message to an audio file format; and (c) one of the networked computers playing back the <u>audio file</u> to <u>human</u> operator. However, Helferich teaches (a) converting the voice message to an audio file format ([0016] and [0098]); and (c) one of the networked computers playing back the <u>audio file</u> to <u>human</u> operator (not specifically disclose) ([0003]). Therefore, it would have been obvious to one having ordinary skill in the art at the time the invention was made to apply the teaching of Helferich to Gress to be easily transmit a voice reply message to the mobile phone.

Gress and Helferich fail to specifically disclose <u>human</u> operator. However, McLaughlin teaches <u>human</u> operator ([0091]). Therefore, it would have been obvious to one having ordinary skill in the art at the time the invention was made to apply the teaching of McLaughlin to Gress and Helferich to provide textual communication and call transferring between nodes.

Regarding claim 2, Gress, Helferich, and McLaughlin further teach the method of claim 1 in which the transcribed text message includes a unique identification that links the text message to the voice message held at the voicemail server (see Gress, [0012]-[0014]) to allow that voice message to be played back (see Helferich, [0003]) to the

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wireless information device by an end-user selecting an option displayed on the device that relates to the transcribed text message (see McLaughlin, [0209]-[0212]).

Regarding claim 4, Gress, Helferich, and McLaughlin further teach the method of claim 1 in which the voice message is originated at a mobile telephone or at a landline telephone (see Gress, fig.1, wireless SMS devices 12, [0020]).

Regarding claim 5, Gress, Helferich, and McLaughlin further teach the method of claim 1 in which the transcribed text message has added to it caller identification data, such as a telephone number or caller name (see Gress, [0005], [0029]-[0030]).

Regarding claim 6, Gress, Helferich, and McLaughlin further teach the method of claim 5 in which the transcribed text message is displayed on the device as though it was sent directly from an originator of the voice message (see Gress, [0012]-[0014]).

Regarding claim 7, Gress, Helferich, and McLaughlin further teach the method of claim 3 in which the computer does not display to the <u>human</u> operator (see McLaughlin, [0091]) the telephone number associated with the wireless information device (see McLaughlin, [0090]-[0091]).

Regarding claim 8, Gress, Helferich, and McLaughlin further teach the method of claim 1 in which the computer displays to the <u>human</u> operator (see McLaughlin, [0091]) an option to re-route the audio file (see McLaughlin, [0209]-[0212]) to a different computer with human operator (see McLaughlin, [0091]) that is more suited to

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transcribing the voice message because of linguistic, dialect, or cultural reasons (see Gress, [0012]-[0014]).

Regarding claim 9, Gress, Helferich, and McLaughlin further teach the method of claim 1 in which the computer provides the <u>human</u> operator (see McLaughlin, [0091]) with a searchable list of specialised terms that are relevant to cultural sayings, regular events, sporting events, media events, other kinds of newsworthy events to assist the <u>human</u> operator (see McLaughlin, [0091]) in accurately transcribing those specialised terms (see Gress, [0012]-[0014]).

Regarding claim 11, Gress, Helferich, and McLaughlin further teach the method of claim 1 in which the <u>human</u> operator (see McLaughlin, [0091]) succinctly summarises the voice message (see Gress, [0014], [0020]-[0021]).

Regarding claim 13, Gress, Helferich, and McLaughlin further teach the method of claim 1 in which the <u>human</u> operator omits from the transcribed text message any hesitations, artefacts, or repetitions present in the voice message (see McLaughlin, [0091], see Gress, [0014], [0020]-[0021]).

Regarding claim 14, Gress, Helferich, and McLaughlin further teach the method of claim 1 in which the text message is sent to the wireless information device in a format previously specified as appropriate by the user of the device (see Gress, [0012]-[0014], [0029]-[0030]).

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Regarding claim 15, Gress, Helferich, and McLaughlin further teach the method of claim 1 in which the text message is sent as an SMS, MMS, e-mail or fax (see Gress, [0029]-[0030]).

Regarding claim 16, Gress, Helferich, and McLaughlin further teach the method of claim 1 comprising the further step of parsing the transcribed text message and using the parsed data in an application running on the wireless information device (see Gress, [0012]-[0014], [0029]-[0030]).

Regarding claim 17, Gress, Helferich, and McLaughlin further teach the method of claim 16 in which parsing and using the parsed data involves one or more of the following:

- (a) extracting the phone number spoken allowing it to be used (to make a call), saved, edited or added to a phone book (see Gress, [0012]-[0014]);
- (b) extracting an email address and allowing it to be used, saved, edited or added to an address book (see Gress, [0012]-[0014]);
- (c) extracting a physical address and allowing it to be used, saved, edited or added to an address book (see Gress, [0012]-[0014]);
- (d) extracting a web address (hyperlink) and allow it to be used, edited, saved or added to an address book or browser favourites (see Gress, [0012]-[0014]);

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- (e) extracting a time for a meeting and allow it to be used, saved, edited and added to an agenda as an entry (see Gress, [0012]-[0014]);
- (f) extracting a number and saving it to one of the device applications (see Gress, [0012]-[0014]);
- (g) extracting a real noun and providing options to search for it or, look it up on the web (WAP or full browser) (see Gress, [0014], [0020]-[0021]).

Regarding claim 18, Gress, Helferich, and McLaughlin further teach the method of claim 1 in which if the recording time of a voice message is less than a user set maximum time (see Helferich, [0073]), then the message is transcribed (see Gress, [0032], see McLaughlin, [0018]-[0019]), otherwise, it is not transcribed but instead a standard notification is sent to the user that they have a new voicemail to listen to (see Gress, [0032]-[0036]).

Regarding claim 19, Gress, Helferich, and McLaughlin further teach the method of claim 18 in which a human operator listens to the voice message (see McLaughlin, [0209]-[0212]) and writes up a very short indication of the subject of the call which is sent to the message recipient (see Gress, [0032]-[0036]).

Regarding claim 20, Gress, Helferich, and McLaughlin further teach the method of claim 18 in which, for devices that support less than a certain amount of text, there is an initial Look up of the text limitations in a database and then an automatic suggestion of appropriate maximum recording time (see Helferich, [0073]).

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Regarding claim 21, Gress, Helferich, and McLaughlin further teach a text message which has been transcribed from a voicemail and is provided to a wireless information device using the method of claim 1 (see Gress, [0012]-[0014]).

4. Claims 3, 10, and 12 are rejected under 35 U.S.C. 103(a) as being unpatentable over Gress et al. (U.S.Pub-20060128409), in view of Helferich (U.S.Pub-20050176451), in view of McLaughlin et al. (U.S.Pub-20060058049), and further in view of Martin (U.S.Pat-6606373).

Regarding claim 3, Gress, Helferich, and McLaughlin further teach the method of claim 1,

However, McLaughlin and Gress fail to specifically disclose audio file the transcribed text message has added to it the time and date that the voice message was originally received at the voice mail server. However, Martin teaches the transcribed text message has added to it the time and date that the voice message was originally received at the voice mail server (col.16, lines 30-65). Therefore, it would have been obvious to one having ordinary skill in the art at the time the invention was made to apply the teaching of Martin to Gress, Helferich, and McLaughlin to covert voice message to text message, and transmitting a text message to a mobile.

Regarding claim 10, Gress, Helferich, and McLaughlin further teach the method of claim 1, which the <u>human</u> operator represents (see McLaughlin, [0091]) the mood of the caller leaving the voice message in the transcribed text message using either a written description or an emoticon (not specifically disclose)

However, McLaughlin and Gress fail to specifically disclose the mood of the caller leaving the voice message in the transcribed text message using either a written description or an emoticon. However, Martin teaches the mood of the caller leaving the voice message in the transcribed text message using either a written description or an emoticon (col.7, lines 30-45). Therefore, it would have been obvious to one having ordinary skill in the art at the time the invention was made to apply the teaching of Martin to Gress, Helferich, and McLaughlin to covert voice message to text message, and transmitting a text message to a mobile.

Regarding claim 12, Gress, Helferich, McLaughlin, and Martin further teach the method of claim 10 in which the <u>human</u> operator (see McLaughlin, [0091], summarises the voice message to fit the 160 character SMS limit or concatenated text messages (see Martin, col.7, lines 30-45).

### Conclusion

5. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, **THIS ACTION IS MADE FINAL**. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the

shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to KHAI M. NGUYEN whose telephone number is (571)272-7923. The examiner can normally be reached on 8:00-5:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Vincent P. Harper can be reached on 571.272.7605. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/VINCENT P. HARPER/ Supervisory Patent Examiner, Art Unit 2617 /Khai M Nguyen/ Application/Control Number: 10/553,926 Art Unit: 2617

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